



Appointment Confirmation Policy

At 208 Dental, we value your time and want to ensure that your dental appointments are convenient and well-organized. To maintain an efficient scheduling system and accommodate all our patients' needs, we have implemented a Confirmation Appointment Policy. Please take a moment to familiarize yourself with the details outlined below.

Confirmation Options:

We offer multiple convenient methods for confirming, canceling, or rescheduling your appointments:

- Phone: You can call our office at (208) 501-8860
- Text: You can send a text message to (208) 501-8860
- Email: You can email us at info@208dental.com

Please note that voicemail/text/email messages left after office hours will be considered received on the next business day.

Appointment Confirmation Deadline:

It is essential to confirm your scheduled appointment at least 24 hours prior to your appointment time. Failure to confirm within this timeframe may result in automatic cancellation of your appointment. Confirming your appointment allows us to adequately prepare for your visit and ensure the smooth flow of our schedule.

Cancellation and Rescheduling:

If you need to cancel or reschedule your appointment, we kindly request a minimum of 48 hours' notice. This advance notice allows us to offer the appointment slot to another patient in need of dental care. Please use one of the confirmation options mentioned above to notify us of any changes to your appointment.

Automatic Cancellation:

If you do not confirm your appointment by the last confirmation notification text then your appointment will be automatically canceled. You may confirm or cancel your appointment by either replying: yes, y, no, or n. You may also confirm or cancel your appointment by calling/emailing our office. This policy ensures that we can optimize our schedule and offer prompt care to all our patients.

Rebooking:

If your appointment is canceled due to a failure to confirm, please contact our office to reschedule. We will make every effort to accommodate your needs and find a convenient appointment slot for you as soon as possible.

Exceptional Circumstances:

We understand that emergencies and unforeseen situations may arise, preventing you from confirming your appointment within the designated time frame. If you encounter such circumstances, please contact our office as soon as possible, and we will consider your situation on an individual basis.

We appreciate your cooperation in adhering to our Confirmation Appointment Policy. By confirming your appointment in a timely manner, you help us provide efficient and quality dental care to all our patients. Should you have any questions or concerns regarding your appointment or our confirmation process, please do not hesitate to contact our office. We look forward to seeing you at your scheduled appointment.