



Cancellation and Missed Appointment Policy

At 208 Dental, we value your time and strive to provide exceptional dental care. In order to ensure that we can accommodate all of our patients' needs, we have implemented a Cancellation and Missed Appointment Policy. Please take a moment to familiarize yourself with the details outlined below.

Cancellation Policy:

We understand that unforeseen circumstances may arise, requiring you to reschedule or cancel your appointment. We kindly request a minimum of 48 hours' notice for any cancellations or rescheduling requests. This advance notice allows us to offer the appointment slot to another patient in need of dental care.

Deposit Requirement:

A deposit of \$50 will be required to secure your appointment. We will securely store a credit card on file for this purpose. The deposit will be applied towards any future treatment costs or services during your visit.

Missed Appointment Fee:

If you fail to provide us with a minimum of 24 hours' notice for a cancellation or rescheduling request, or if you miss your appointment without any prior notification, a missed appointment fee of \$50 will be charged to the credit card on file. This fee compensates for the time reserved exclusively for you and the inconvenience caused to the dental office and other patients.

Deposit Utilization:

In the event of a missed appointment or a late cancellation, the \$50 missed appointment fee will be deducted from your stored deposit. If you arrive for your appointment or provide sufficient notice within the specified time frame, the deposit will remain on your account to be used towards future treatment.

Rescheduling or Cancellation:

To reschedule or cancel your appointment, we kindly ask that you contact us at least 48 hours in advance. You can reach us by phone at (208) 501-8860. Please note that voicemail/text/email messages left after office hours will be considered received on the next business day.

Exceptional Circumstances:

We understand that emergencies and unavoidable situations may occur. If you

encounter such circumstances, please notify us as soon as possible, and we will consider your situation on an individual basis.

Thank you for your understanding and cooperation regarding our Cancellation and Missed Appointment Policy. By adhering to these guidelines, we can ensure that all our patients receive the highest level of care and timely access to dental services. Should you have any questions or concerns, please do not hesitate to contact our office.